



# Twin Valley

**Good Evening Ladies and Gentlemen.  
Welcome Everyone to the 92<sup>nd</sup> Annual Meeting of TVC.**

As chair since September 24, we as a Board have met 8 times, once in person at the office and the rest via WebEx. All together since Dec 1, 2019, we have met 18 times as well as a planning session on July 30<sup>th</sup>, 2020.

I would commend the Board for their good attendance to these meetings as well as their avid interest and participation, an organization such as this cannot operate in a vacuum. We are made up of a board of nine directors from 6 zones in our trading area, but for the last 3 years we have been short 1 director from our north west zone, zone 6. Our proposed change to our bylaw later in the agenda hopes to address this short coming. As well, Denis Lachappelle resigned his position during the year, so as a board, we appointed Barb Stambuski to fill his term for this year. I would like to Welcome Barb to our board and look forward to working with her. Barb may be familiar to our farmer members as she has worked for a number of years with Manitoba Crop Insurance; as well, she serves on the council of Wallace Municipality. Welcome Barb.

This past year has been unique to say the least, who would have thought a year ago that you could walk into a business including a bank with a face mask and not have the police called on you. Now you better have that mask on and in place properly. And that was just the start of things to come, hand washing, hand sanitizer, social distancing, partitions and dividers, oh my!

What else can we do to prevent the spread; everyday new regulations and changing practices. And through all of this our staff and management came to work, they kept the shelves full to the best of their ability, (shortages of toilet paper notwithstanding). They served our customers with

grace and zest and a smile on their faces under those masks, trying to help where ever they can. I applaud our front-line workers from the grocery stores to the home and building, right through the agro centers and administration. Job well done. Thank you for helping this organization thrive during the year from hell.

As we move through the 2<sup>nd</sup> year of this pandemic and vaccination programs are ramping up, our hopes and thoughts turn to better times. So, what is the definition of better times? Our members are shopping at our stores in record numbers; our sales have never been this high, people, our members are thankful that we have stores in our towns with the goods they need. What could be better?

Everyone has a different answer to that question. My hope is that our members will see Twin Valley Co-op in a new light, see TVC for the essential service that it is, and continue to support us to the upmost. Other members hope that TVC can continue to meet their growing demands in a timely and cost-effective manner. But no matter your view, this organization only thrives when everyone pulls together, supports one another and works toward a better tomorrow for our communities and everyone in them. That is the definition of Co-op after all.

In closing, from the Board of Directors, we want to thank our team members for their hard work in keeping this whole organization clean and safe, full and operating. And we want to thank our members each and everyone whole heartedly for their support of Twin Valley Co-op.

**Mark Morton,  
President, Board of Directors  
Twin Valley Co-op Ltd.**